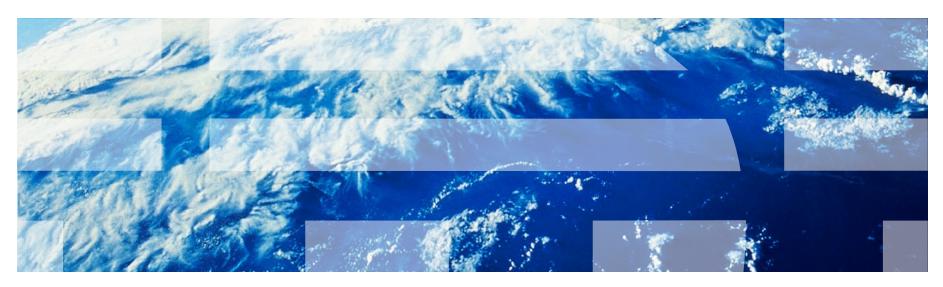


Security and Cloud Computing





Disclaimer

This document represents the author's views and opinions.

It does not necessarily represent IBM's position or strategies.



1. Information Security and Cloud Computing

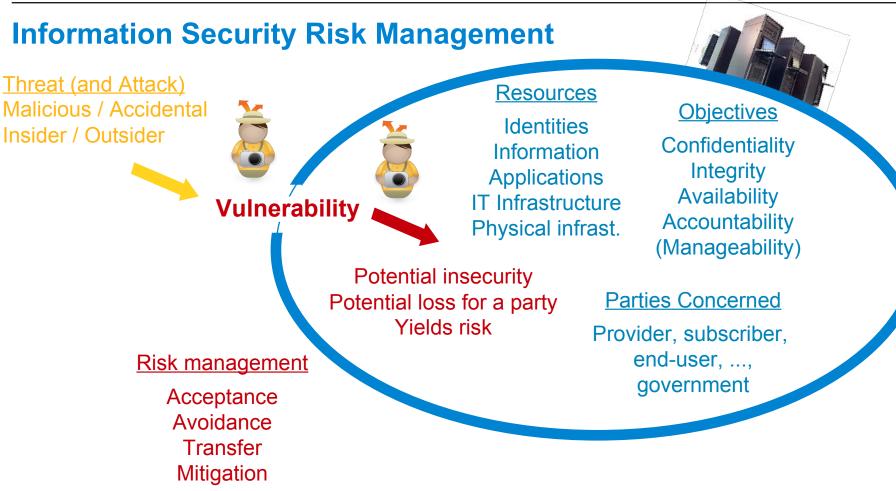
- 2. Providing a Secure Cloud
- 3. Using a Cloud Securely
- 4. Cloud-delivered Security Services
- **5. Areas for Research**



Chapter 1

Information Security and Cloud Computing





Risk is estimated based on statistical assumptions, and those are changing over time. *Each* party needs to manage *their* risk towards an *acceptable* level (multi-party security) The residual risk is never zero, there is no absolute security.

Threat Trends

[IBM 10, OWASP 10]

- Attacks are increasingly economically or politically motivated
 - Motivates focus on cybersecurity / protecting cyberspace & critical infrastructures
- The weakest link determines overall risk
 - Malware (virus, worms, trojans) and phishing
 - Insecure out-of-the-box configurations, cryptic interfaces, standard passwords
 - Attack sophistication is increasing
 - Focus is constantly moving up, from network/OS to application threats
 - Distributed denial-of-service attacks (DDoS)
 - Bot-nets (for DDoS, Spam, etc.)
 - Slow Attacks (prepared over years, combining many elements)
 - Advanced Persistent Threat (ATP; focused, ongoing, resourceful intelligence)

Insiders are major source of insecurity

- Mostly accidental ("I need to work around security", trivial password, lost laptop, ...)
- Privileged insiders, e.g., administrators, assistants, management
- Employees who change role but keep privileges
- Ex-employees whose access does not get revoked



OWASP Ten Most Critical Web Application Security Risks

OWASP Top 10 – 2010 (New)

A1 - Injection

A2 - Cross Site Scripting (XSS)

A3 – Broken Authentication and Session Management

A4 - Insecure Direct Object References

A5 - Cross Site Request Forgery (CSRF)

A6 – Security Misconfiguration (NEW)

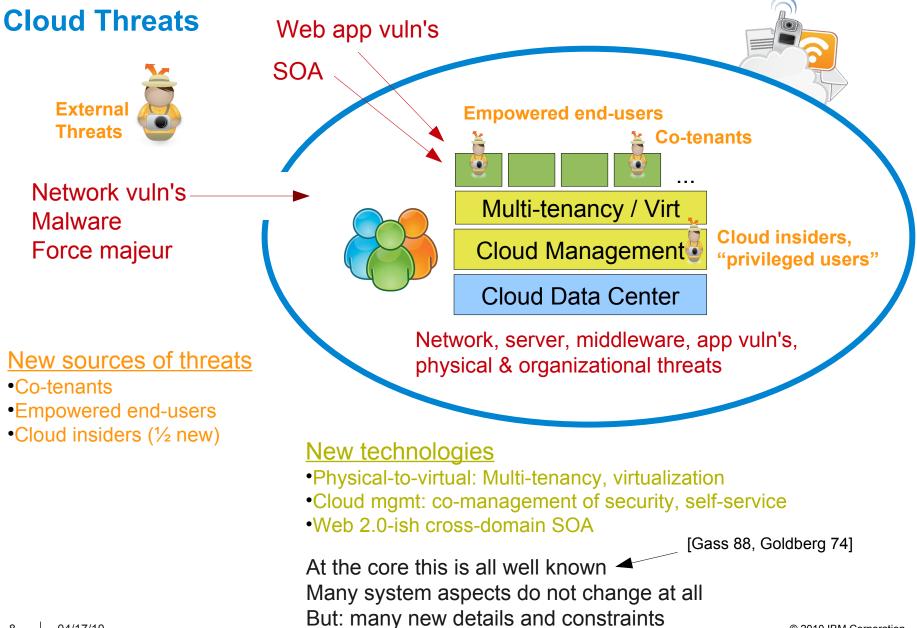
A7 - Failure to Restrict URL Access

A8 - Unvalidated Redirects and Forwards (NEW)

A9 – Insecure Cryptographic Storage

A10 - Insufficient Transport Layer Protection

Source: [OWASP 10]



48%

33%



Security Remains the Top Concern for Cloud Adoption

80% Of enterprises consider security the #1 inhibitor to cloud adoptions

Of enterprises are concerned about the reliability of clouds

Of respondents are concerned with cloud interfering with their ability to comply with regulations

"How can we be assured that our data will not be leaked and that the vendors have the technology and the governance to control its employees from stealing data?" "Security is the biggest concern. I don't worry much about the other "-ities" – reliability, availability, etc." "I prefer internal cloud to laaS. When the service is kept internally, I am more comfortable with the security that it offers."

Source: Driving Profitable Growth Through Cloud Computing, IBM Study (conducted by Oliver Wyman)



Specific Customer Concerns Related to Security

Protection of intellectual property and data	30%
Ability to enforce regulatory or contractual obligations	21%
Unauthorized use of <u>data</u>	15%
Confidentiality of <u>data</u>	12%
Availability of <u>data</u>	9%
Integrity of data	8%
Ability to test or audit a provider's environment	6%
Other	3%

Source: Deloitte Enterprise@Risk: Privacy and Data Protection Survey



Top Security Threats and Risks

Gartner: Top Risks (2008)

- Privileged user access
- Regulatory compliance
- Data location
- Data segregation
- Recovery
- Investigative support
- Long-term viability

[Heiser 09]

ENISA: Top Security Risks (2009)

- Loss of governance
- Lock-in
- Isolation failure
- Compliance risks
- Management interface compromise
- Data protection
- Insecure or incomplete data deletion
- Malicious insider

[ENISA 09/a]

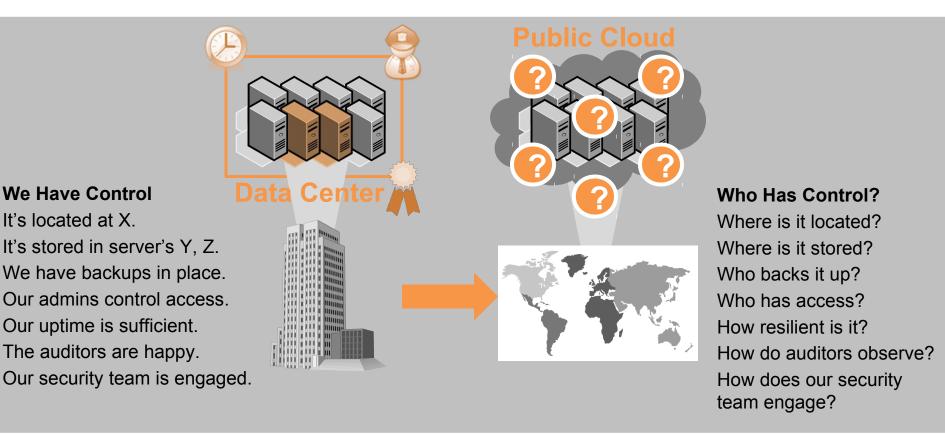
CSA: Top Threats (2010)

- Abuse and nefarious use of cloud
- Insecure interfaces and APIs
- Malicious insiders
- Shared technology issues
- Data loss or leakage
- Account or service hijacking
- Unknown risk profile

[CSA 10]



Why is Cloud Security Perceived as Such a Big Problem?



- Loss of control, perceived or real
- Lack of experience
- No established standards
- Uncertainty on how to interpret regulations and practices
- Effects
 - Public clouds rarely used for mission critical workloads
 - · Preference for application-as-a-service
 - · Preference for private and hybrid cloud



Cloud computing also provides the opportunity to *simplify* security controls and defenses

	Cloud Enabled Control(s)	Benefit
People and Identity	 Defined set of cloud interfaces Centralized repository of Identity and Access Control policies 	 Reduced risk of user access to unrelated resources.
Information and Data	 Computing services running in isolated domains as defined in service catalogs Default encryption of data in motion & at rest Virtualized storage providing better inventory, control, tracking of master data 	 Improved accountability, Reduced risk of data leakage / loss Reduced attack surface and threat window Less likelihood that an attack would propagate
Process & Application	 Autonomous security policies and procedures Personnel and tools with specialized knowledge of the cloud ecosystem SLA-backed availability and confidentiality 	 Improved protection of assets and increased accountability of business and IT users
Network Server and Endpoint	 Automated provisioning and reclamation of hardened runtime images Dynamic allocation of pooled resources to mission- oriented ensembles 	 Reduced attack surface Improved forensics with ensemble snapshots
Physical infrastructure	 Closer coupling of systems to manage physical and logical identity / access. 	 Improved ability to enforce access policy and manage compliance

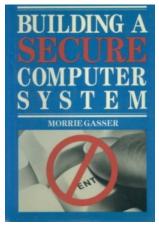


Building a Secure Computer System

"There is nothing new under the sun but there are lots of old things we don't know."

Ambrose Bierce, The Devil's Dictionary

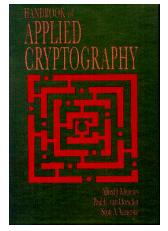
http://www.acsac.org/secshelf/book002.html



http://www.cl.cam.ac.uk/~rja14/book.html



Plus many other good text books. (But you can download and read these 3 for free; Anderson's in a back-edition.) http://www.cacr.math.uwaterloo.ca/hac/



Security Mechanisms (Controls)

Security Policy

- Enterprise, identity, access, retention, ...
- Ideally derived and propagated top down
- Allow/deny + mandates/ obligations
- Often composite, mandatory and discr.
- Abstract, role based, class based

Security Development

- Practices
- Security testing
- Eg, OWASP

[Allan 10]

Prevention	
(Avoidance,	
Enforcement)	

Cryptography

- EncryptionKey managementChannel security, VPN
- Access Control
- •Reference monitor
- Authorization
- •Data / proc tagging
- •Hypervisor
- •Memory protection
- •Filesystem protection
- •Virtual LAN

Identity

AuthenticationIdentity Management

•MAC, Hash •Digital Signatures •Message security

Detection

(Monitoring,

Audit)

Intrusion / Extrusion Prevention

•Firewall

Asset Management

- •Anti-virus, anti-malware
- Intrusion prevention
- Data leak prevention
- Virtual patching

Trusted Computing

•Enforcement through (mutually) trusted hardware

Change and Configuration Management

Physical and Organizational Security

Compensation (Recovery, Fail-over)

Redundancy

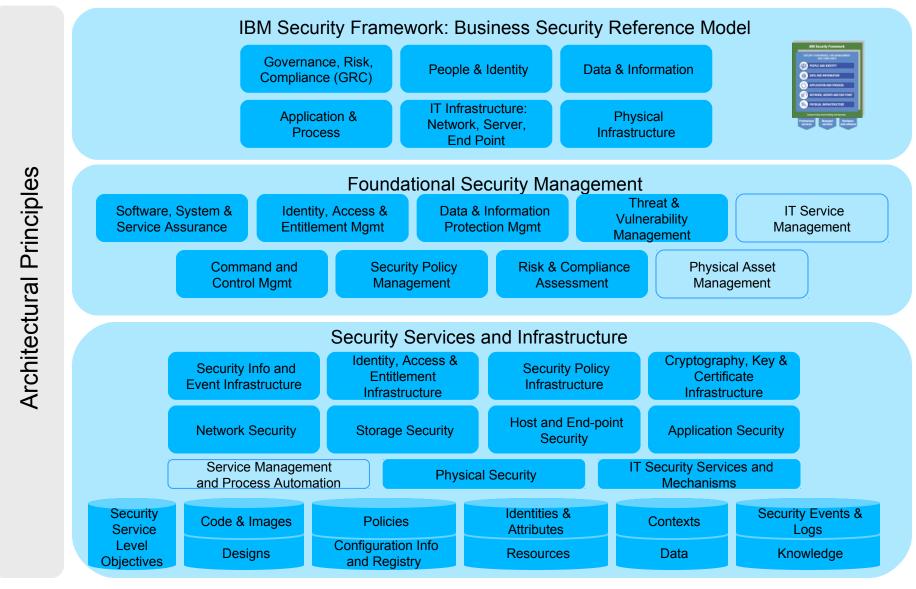
- •Fault tolerance
- •Backup & recovery
- •Fail-over, graceful degradation

Intrusion & Fraud Detection

Signature-basedBehavior-basedServer, network based

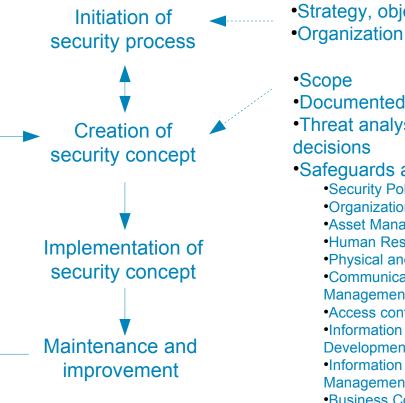
Logging & Auditing

Immutable logsTime stamping



Information Security Process and Management System

- Security is a *dynamic and evolving* property.
- *Risks* are managed through *controls* (*safeguards*), which need to be *continuously managed*.



•Strategy, objectives (internal, regulatory) Organization, resources, education

- Documented security policy
- •Threat analysis and risk
- Safeguards and controls
 - Security Policy
 - Organization of Information security
 - Asset Management
 - Human Resource Security
 - Physical and Environmental Security Communications and Operations
 - Management
 - Access control
 - Information Systems Acquisition
 - **Development and Maintenance**
 - Information Security Incident
 - Management
 - Business Continuity Management Compliance

[BSI 100-2, ISO 27002]

- Mostly about risks and threats, the organization, policy, service management (in particular: asset, change management).
- Core technical security capabilities are a relatively small, although important, part of the story.
- Supported by studies on "foundational controls."



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Information Security Certification and Audit

"Trust is good, control is better." *Attributed to: Vladimir Ilyich Lenin* "My job is not security, my job is making sure we pass the audit." *Anonymous CISO*

- Internal and external, always organizationally independent
- Three major frameworks for security audit
 - Payment Card Industry Data Security Standard (PCI DSS)
 - Fairly prescriptive. Meant specifically for protecting card holder data.
 - ISO/IEC 27001 (BSI-Standard 100)
 - Technology neutral, but ISO 2700x provides strong security context.
 - Statement on Auditing Standard (SAS) No. 70, Type II
 - Very open, meant for service providers operating transaction systems, and de-facto standard framework for IT outsourcing.
 - Typically significant leeway for auditors
- Related but not yet relevant for cloud computing outside government context
 - Common Criteria Certification



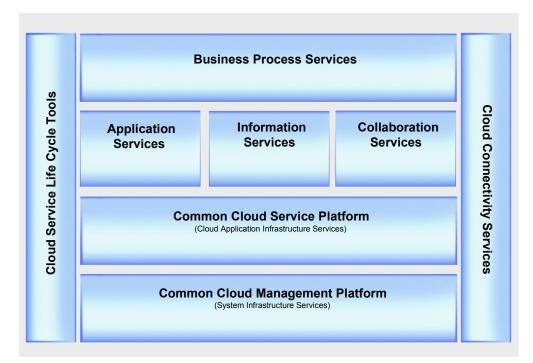
Information Security Process and Management System

Information Security Risk Management requires

- Policy and Process
- Service Management and IT Governance
- People and Organization
- Education and Incentives
- Measurement and Reporting
- Our focus: And Security Technology



IBM Common Cloud Platform



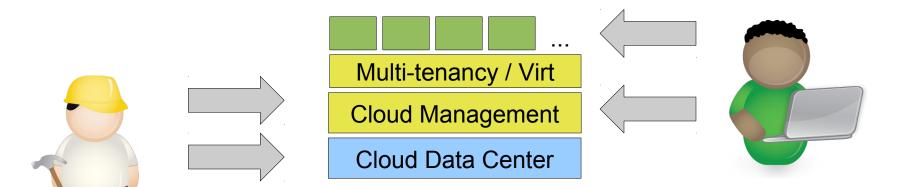
Each of these boxes requires a security architecture and design.

90% standard security engineering, like what one would do for a shared data center.

We will focus only on a few and fairly cloud-specific aspects.



Structure for Following Chapters



Chapter 2 Provider perspective: Who to provide a secure cloud service?

Chapter 3

Subscriber perspective: How to select a cloud? Who to use a cloud securely?

Chapter 4 Security as a Service

Chapter 5 Research topics

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Chapter 2

Providing a Secure Cloud (The cloud provider's perspective)





Outline

Responsibilities of Provider and Subscriber

Isolation and Integrity Management

- Multi-tenancy
- Hypervisor-level security services
- Fully homomorphic encryption (outlook)

Identity Management

- Managing privileged users
- On-/off-boarding of users, federated identity



Outline

Responsibilities of Provider and Subscriber

Isolation and Integrity Management

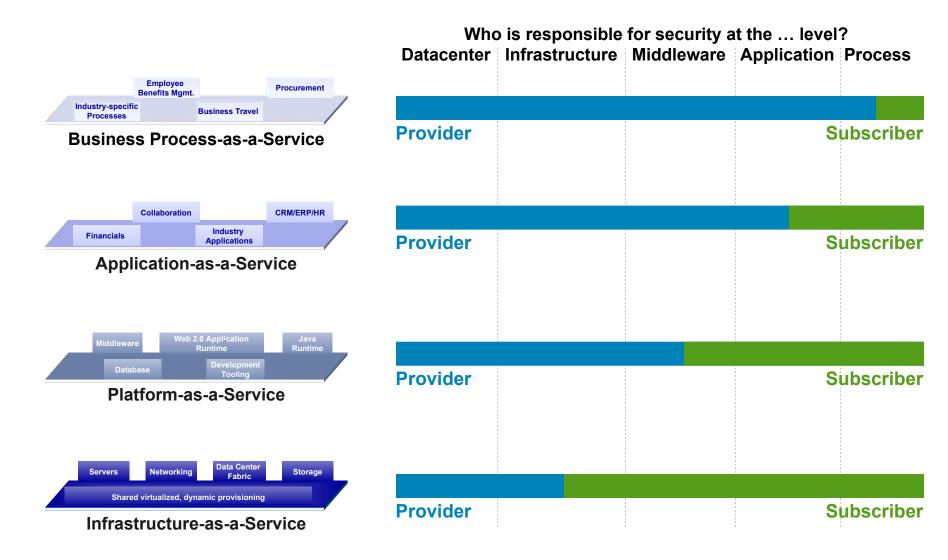
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Responsibilities of Provider and Subscriber



IBM

Outline

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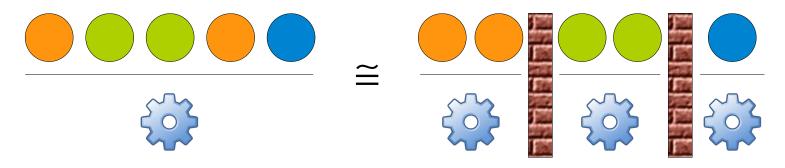
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Isolation and Integrity Management: Multi-tenancy

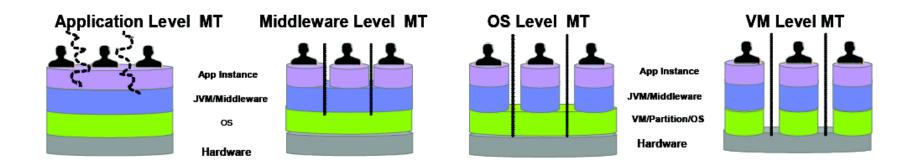
- Users from *different* trust domains are drawing on a *shared* pool of resources
 - Network, storage and server virtualization
 - Shared file system, database, middleware, application, desktop, business service, ...
 - Stack architectures offer choices for implementing multi-tenancy (lower or higher in the stack)
 - · Isolation is the key security requirement
- Basic mechanism is coloring (aka tagging, labeling) and enforcement of isolation between domains (aka zones) of different colors



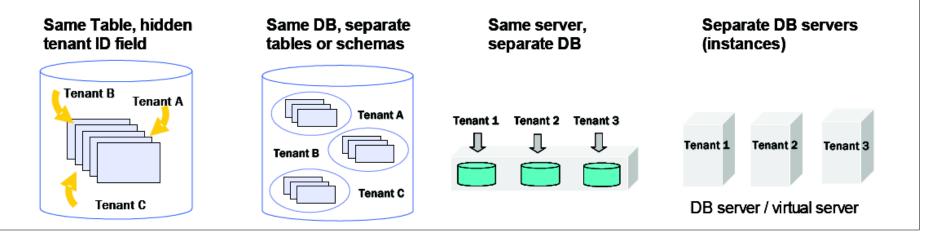
- Enforcement through
 - Reference Monitor: provisioning, runtime, de-provisioning / cleanup
 - Cryptography (encryption, key management)



Multiple Tenants (MT) at Different Levels of the Stack

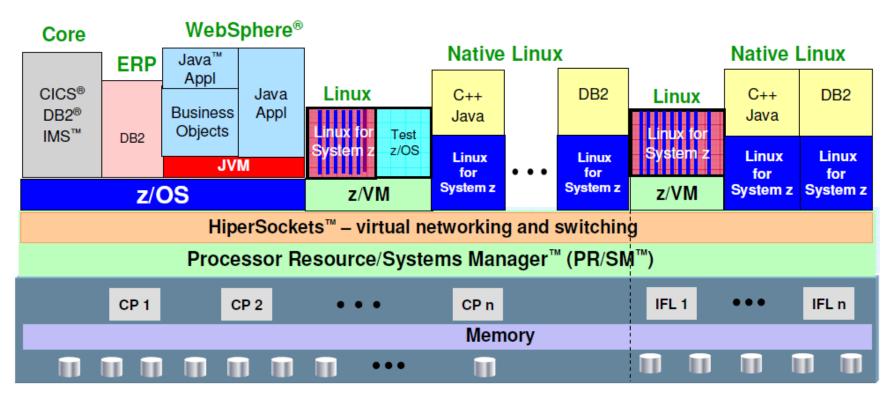


Example: Database Multi-tenancy





Models are Mixed in Real Life. Example: IBM System z



- · Massive, robust consolidation platform; virtualization is built in, not added on
- Up to 60 logical partitions on PR/SM; 100's to 1000's of virtual servers on z/VM
- Virtual networking for memory-speed communication, as well as virtual layer 2 and layer 3 networks supported by z/VM
- Most sophisticated and complete hypervisor function available
- Intelligent and autonomic management of diverse workloads and system resources based on business policies and workload performance objectives

Examples of Multi-tenancy Technologies

All stack layers, all applications

- Explicit coloring of all resources (roles/identities, data, application, processes, ...)
 - (Top Secret, Secret, Unclassified, ...)
 - (Finance, HR, Marketing, ...)
 - Natural generic coloring for clouds: by cloud subscriber contract
- · Runtime separation of domains of different colors
 - Isolation is one mandatory access control policy
 - M(I)LS = Multiple (Independent) Levels of Security
 - LBAC = Label-based Access Control
 - Enterprise zoning policies (external, DMZ, production, test, development, etc.)
- Provisioning, migration and de-provisioning of resources with security constraints
 - Geographic location (mostly for privacy reasons)
 - Restrictions on co-tenancy (eg, never put X and Y on same Z at the same time)
 - Secure resource management (eg, provenance and health of virtual machine images)
- All security and system information and events must be colored
 - Includes all events relevant for compliance reports and audits
 - Client-specific compliance reporting is a key requirement
- Major systems challenge
 - · Consistency and visibility of colors across layers and across domains
- TCG-style Trusted Computing (trusted boot, remote attestation, etc) [Challener 08, Jansen 08, Santos 09]



Examples of Multi-tenancy Technologies

Server-focused

- Hypervisor (z/VM, LPAR, pHype, Xen, VMware ESX, ...)
- Hypervisor-level security services

Network-focused

- Security Zones, Trusted Virtual Domains (provisioning, ...) [Berger 08, Berger 09]
- VLAN (IEEE 802.1Q)
- Trusted / Secure Virtual Private Networks (VPN)
- Encryption of data in transit (SSL/TLS, SSH, IPSec)

Storage-focused

- Label-based Access Control (LBAC)
- Storage zoning (Virtual Storage Area Network (VSAN), Logical Unit (LUN) Masking, ...)
- Encryption of data at rest (including backups, maintenance) and Key Management
- Cleanup (caches, files, disks, backups, ...)
- Fully homomorphic encryption



Examples of Multi-tenancy Technologies

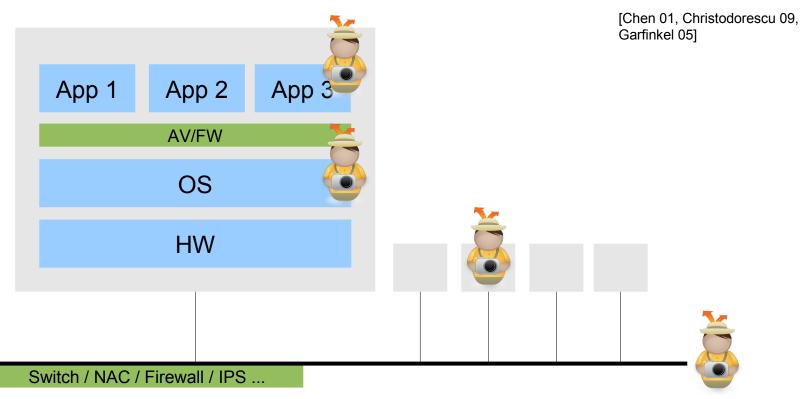
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Hypervisor-level Security Services – Physical

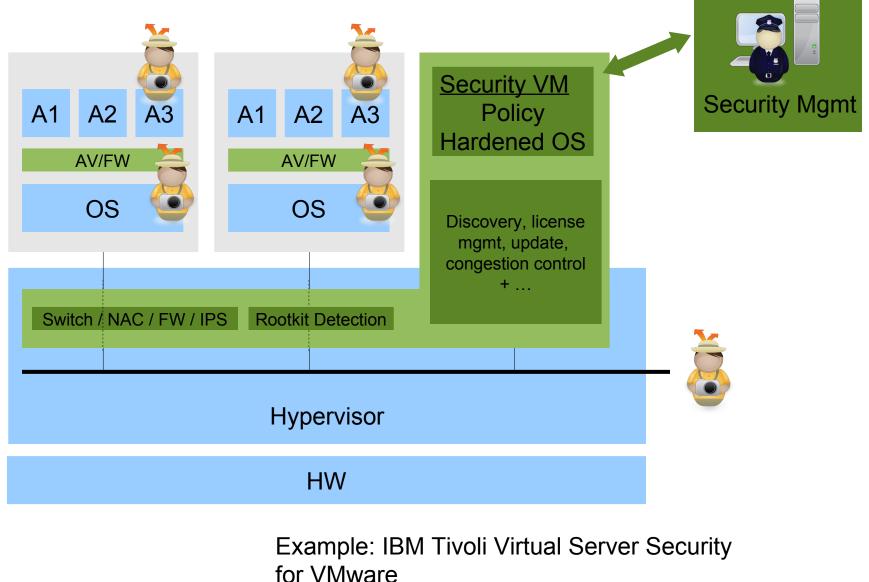
- What would change in a naïve transition from physical (this picture) to virtual?
 - Security services are unnecessarily replicated
 - Security becomes harder: VM sprawl, hypervisor as a new component
 - Security becomes easier: move security services out of the OS into the Hypervisor, security system can *introspect* the virtual hardware







Hypervisor-level Security Services – Virtual





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Fully Homomorphic Encryption

Value of data-at-rest encryption in cloud computing

- Data on disks, data on backups
- Storage-centric: subscriber can en/decrypt, provider never sees data
- Does not work if & while cloud provider operates on encrypted data
- Fully homomorphic encryption (idea: Rivest, Adleman, Dertouzos, 1978)
 - Express an algorithm as a circuit (network): $f(x_1, x_2, ...) = x_1 + x_2^*(1-x_3) ...$
 - What if we had a public-key encryption function that (roughly) does this:
 - $\operatorname{Enc}(x_1) + \operatorname{Enc}(x_2)^* (1 \operatorname{Enc}(x_3)) \dots = \operatorname{Enc}(x_1 + x_2^* (1 x_3) \dots$

State of the art

- Efficient solutions for certain related subproblems (homomorphic in one operation, server-aided computations, voting protocols, ...)
- First provably secure fully homomorphic solution: [Gentry 09]
 - Shows what can be done in priniciple
 - Polynomial, but needs substantial work before it can be used in practice
- Major area of research in cryptography



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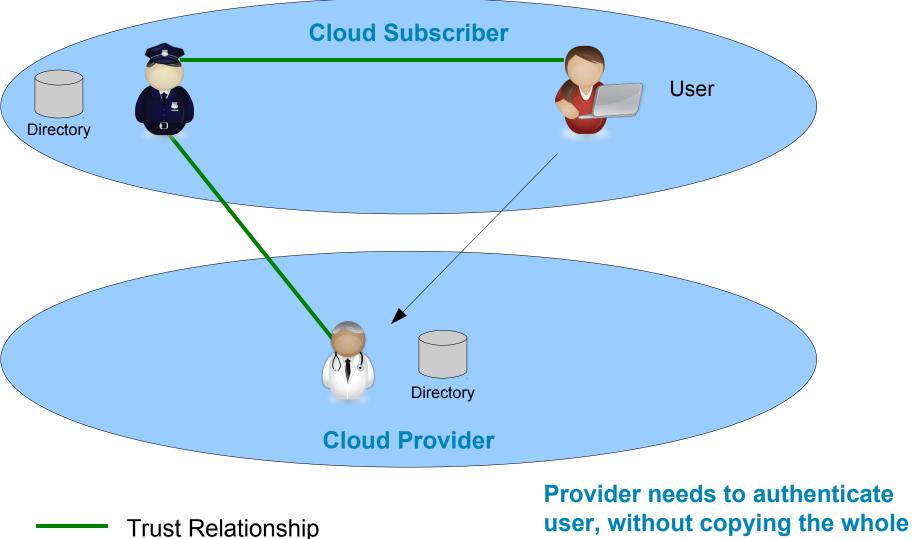


- Identity = set of attributes
- Tightly linked to
 - Users (but devices have identities too)
 - Roles and entitlements
 - Authentication (username/password, strong authentication, two-factor, claims)
 - Authorization and delegation
 - Privacy
 - Fraud and abuse detection
- Main types of identities to consider in a cloud
 - Cloud subscriber's administrators
 - Initial enrollment and proofing of cloud subscriber
 - Trust in identities depends largely on proofing (valid email address ... upfront payment ... out-of-band signed service contract)
 - Cloud subscriber's end user identities (subscriber's employees, customers)
 - Efficient on-boarding / off-boarding
 - Directory synchronization (not a good solution ...)
 - Federated identity
 - Cloud provider administrators
 - Main issue: Control over privileged identities

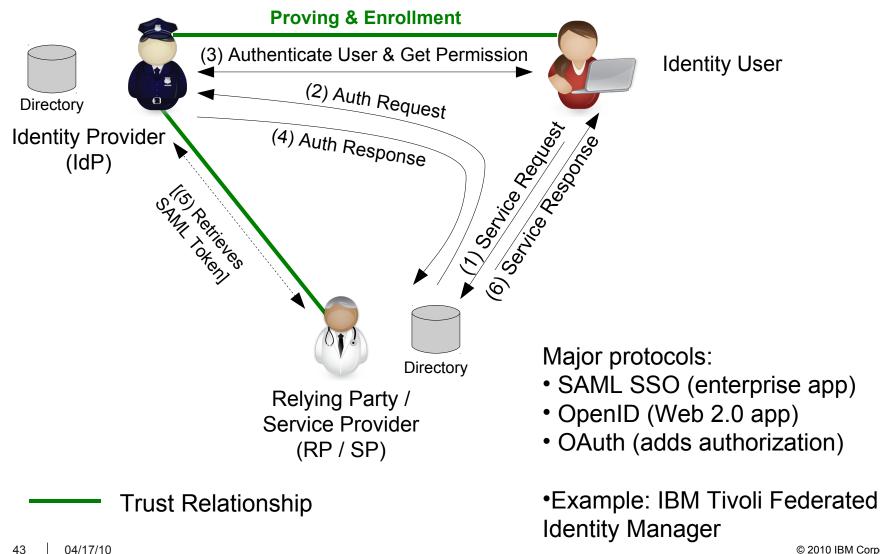


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Federated Identity (Single-Sign On & Attribute Exchange)



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Privileged Identity Management (PIM)

- One of the top security concerns for cloud computing
 - Fear of losing control

Context

- Cloud admins need privileged (think: root) access to cloud & client resources
- Any reasonable policy demands strong accountability for admin actions
- Cloud admins typically share privileged accounts
 - Because of limitations of many managed systems
 - Because the number of identities to manage would explode otherwise

Approach

- "Reverse Single-sign on"
- PIM system manages all privileged accounts
- Admins need to check out privileged accounts
- PIM does log on / log out (admin never sees passwords, gets credentials)
- PIM logs everything, and SIEM system correlates system logs with PIM logs



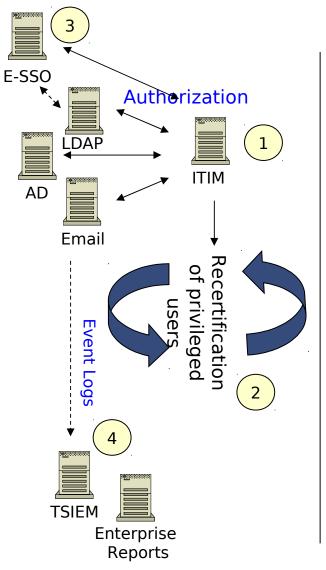
IBM Tivoli's Privileged Identity Management Solution

1

2

3

4



- •TIM with custom module provisions privileged IDs and manages pools of shared IDs
 - Shared IDs are stored in a secured data store
- Periodically recertify account authorizations through a consistent work flow.
 - •Admin logs into TAM E-SSO
 - TAM E-SSO automatically checks out/in shared ID as required to ensure accountability while simplifying usage
- •TSIEM monitors all logs for end to end tracking



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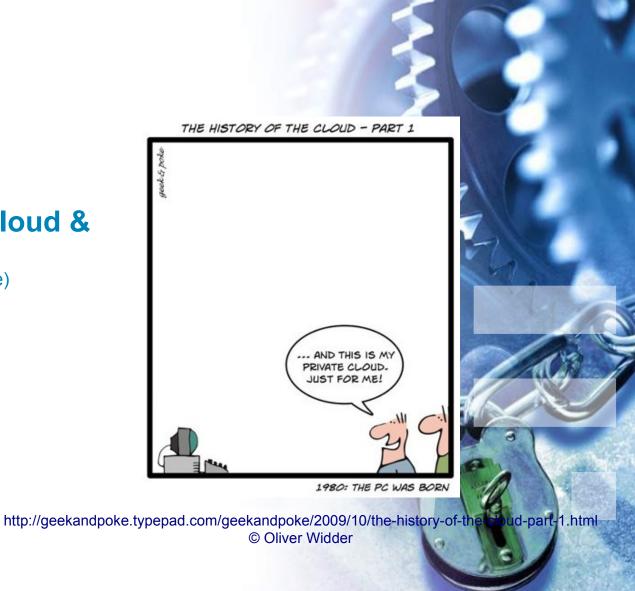


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Chapter 3 Selecting a Secure Cloud & Using it Securely

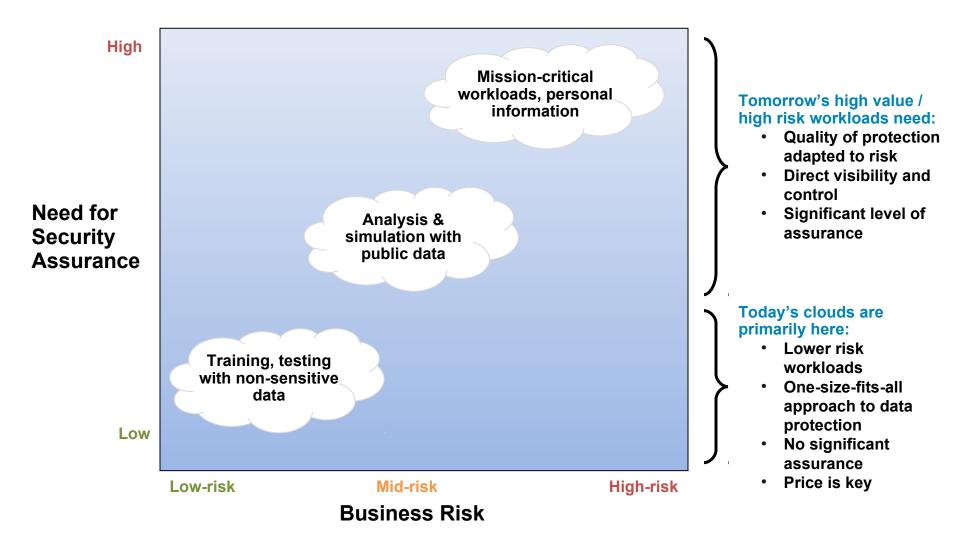
(The cloud subscriber's perspective)





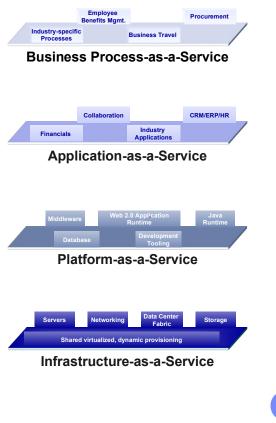
One-size does not fit-all:

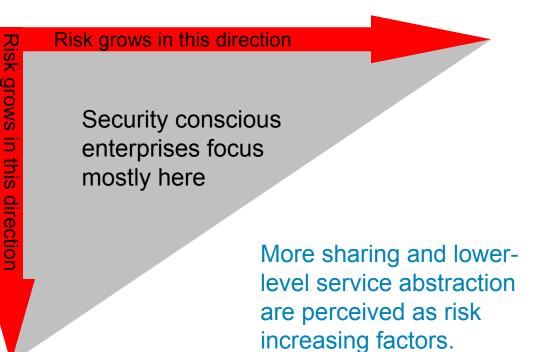
Different cloud workloads have different risk profiles





"Subjective Risk" – Enterprise Perspective









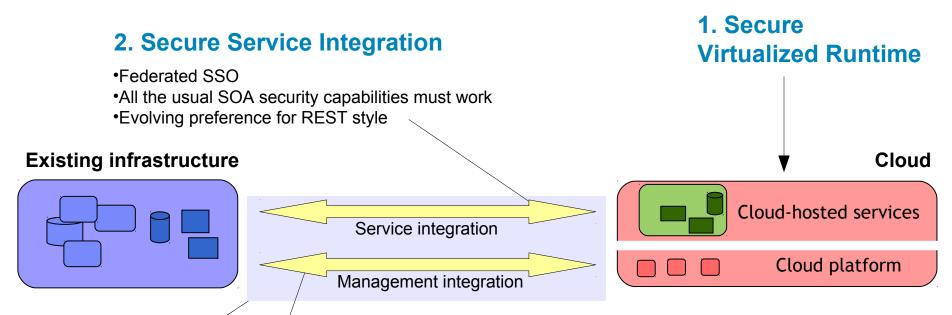
Typical Security Requirements Derived from Privacy and Accountability Regulations

Legislation Area	Covers	Implications on Cloud Architecture	
Corporate Financial Accounting and Reporting	Providing evidence of appropriate Business Controls, correct handling of financial data, correct reporting of financial information	Extensive logging incl. provenance, demonstrable security controls between customers and between layers of the Cloud	
Financial transaction handling	Security measures necessary in order to service financial transactions and customers	Identification and segregation of the cloud elements supporting financial transactions Data encryption	
Data Privacy	Security measures necessary in handling personal data	Inability to move data around the cloud, data may have to reside and be processed within a specific country Requirement on the cllient to manage data protection	
Reserved Powers	Discovery, search and seizure powers retained as a matter of law by external agencies	Data, audit logs, hardware may need to be discovered and surrendered to authorized agencies	
Restrictions on data transmittal and usage	Limitations or requirements to be fulfilled before data can be moved or used in different legislative domains	Inability to move data around the cloud, data may have to reside and be processed within a specific country	
Industry-specific Regulatory issues	Requirements on specific industry sectors which will impact usage of Cloud	Industry-specific cloud implementations	

Not a complete listing, not intended as legal advice.



Integrating Cloud and Enterprise Security Management



Both arrows:

•VPN/VLAN (several options for endpoints) •Popular: SSH admin login •Threat management at the network and web-app level (firewall, IPS, DLP, ...)

3. Security Management Integration

- •Efficient on-boarding/off-boarding of identities, roles and entitlements
- •Provisioning/de-provisioning of resources with security constraints
- •Interfaces for backup and recovery
- •Identity (directory) and access management integration, through identity federation
- •Monitoring and compliance reporting at the cloud level



Trust in Cloud Provider

Subscriber perspective

- "Secure Virtualized Runtime" is the provider's responsibility (see Ch. 2)
- No direct control, hence provider must be *trustworthy*
 - Reputation
 - · Stated provider security policies
 - Service-level agreements with regular audits and defined compensations
 - Audits may be general (low-end, standardized) or client-specific (high-end, specialized)
- Very few technologies enable extension of control into the cloud
 - Cryptography (encryption, integrity checks), to a certain extent
 - TCG-style Trusted Computing (exists but rarely used)
 - Research: homomorphic encryption

• Best practices, guidance/checklists and audits (see Ch. 1) play major role

- Cloud Security Alliance [CSA 09]
- IBM Cloud Security Guidance [Buecker 09]



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Chapter 4

Cloud-delivered Security Services (Also known as "Security-as-a-Service")





Security as a Service

Security Application as a Service

Function	Now	2013	2018
Messaging / Email Security	20%	60%	70%
Secure Web Gateway	10%	35%	65%
Remote Vulnerability Scanning	10%	30%	45%
Security Information and Log Management	1%	10%	25%
Identity & Access Management	2%	20%	28%
Security Intelligence	60%	80%	85%

Source: Kelly Kavanagh, Gartner Research

- Good candidates for security-asa-service are functions which
 - Can be delivered without onpremises technology
 - Latency-tolerant
 - Require minimal customization
 - Involves one-to-many data management or analysis functions
 - Can be implemented though standard interfaces
 - Unlike managed security services, not labor-intensive



Home > News > Technology > Security > Cybercrime-as-a-service takes off

SECURITY

Cybercrime-as-a-service takes off

By Ry Crozier Mar 12, 2009 11:37 AM Tags: cybercrime | service | vasco | outsourcing | malware | trojan | toolkits

Malware writers that sell toolkits online for as little as \$400 will now configure and host the attacks as a service for another \$50, a security expert has said.

Speaking at the Vasco Banking Summit in Sydney yesterday, the company's technical account manager, Vlado Vajdic, told delegates that cyber crime was becoming so business-like that online offerings of malicious code often included support and maintenance services.

Additionally, he said, cybercrime outsourcing would become a key trend in 2009.

"It was inevitable that services would be sold to people who bought the malware toolkits but didn't know how to configure them," Vajdic said.

"Not only can you buy configuration as a service now, you can have the malware operated for you, too. We saw evidence of that this year."







Bit ly bits back at Google

http://www.itnews.com.au/News/139682,cybercrime-as-a-service-takes-off.aspx



Chapter 5

Areas for Research





Areas for Research

Coloring-based multi-tenancy is a simple concept, building it in reality is always painful

Basic cloud and virtualization security

- Security criteria, SLAs, maturity model (easy in principle, but consensus building is difficult)
- Meaningful security metrics for cloud computing (this is hard)
- Standard approach for compliance monitoring for cloud computing (easy in principle)
- Security analysis, hardening and proof/evaluation of real-world hypervisor
- Hypervisor-based security services (additional platforms, more services)
- Security in emerging cloud computing programming languages
- Privacy and cloud computing (think: info sharing, user-created content, Web 2.0)

Security for virtual machine images

- Embedding security policies and information into images
- Provenance of virtual images
- Reconsider proof-carrying code and other "mobile agent" security constructs



Areas for Research

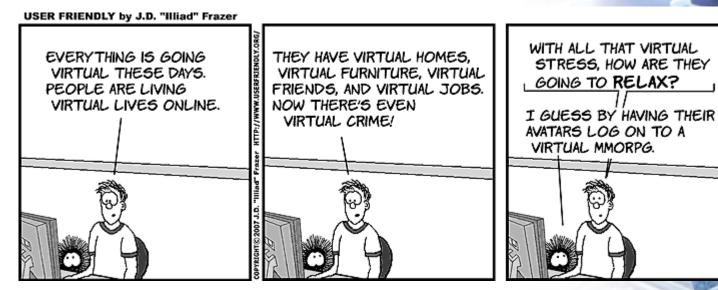
Cryptography and cryptographic protocols

- Provably secure and practical fully homomorphic encryption
- Provably secure and practical, privacy preserving
- Key management for public clouds
- Reconsider fault-tolerance and synchronization protocols under cloud computing assumptions
- Reconsider recovery oriented computing under cloud computing assumptions
- Reconsider TCG-style trusted computing under cloud assumptions

Cloud-next

• Build a global-scale cloud capable of surviving massive failures and attacks

That's it.



http://ars.userfriendly.org/cartoons/?id=20080228 © J. D. "Illiad" Frazer